RPD COLLEGE OF ARTS AND COMMERCE

BELAGAVI

STUDENTS GRIEVANCES AND REDRESSAL CELL

(2017-18)

South Konkan Education Society's
RANI PARVATI DEVI COLLEGE OF ARTS & COMMERCE
Tilakwadi, Belagavi - 590 006, Karnataka, India
Accredited at A Grade (3.27 CGPA) by NAAC
Ph.No. : 0831-2485079 • Visit us @ www.rpdbgm.com • e-mail : rpd_principal@rediffmail.com

Ref. No. _____ Date. 27 JUL 2017

STUDENTS GRIEVANCES REDRESSAL CELL

CONSTITUTIN OF COMMITTEE 2017-18

The Students Grievances Redressal Cell of the college consisting of following members for the year **2017-18.**

1.DR.A.A.Desai -	Chairman
2 .Dr.R.J.Powar	Coordinator IQAC
3.Shri.V.V. Patil	Memeber
4. Dr.M.S.Kurani	Member
5.Smt .SS.Khandekar	Member
6. Ms Daneshwari.Kumbar	General Secretary(GS)
7.Ms.Ketaki.Kulkarni	Ladies Representatives(LR)

Coordinator- IQAC

Co-ordinator IQAC
R.P.D. College of Arts & Commerce
Belagavi

PRINCIPAL

Principal
Rani Parvati Devi College
BELGAUM

RPD COLLEGE OF ARTS AND COMMERCE BELAGAVI

STUDENT GRIEVANCES REDRESSAL CELL

(FOR THE YEAR 2017-18)

NOTICE

(FOR COMMITTE MEMBERS ONLY)

The following Members of Students Grievance Redressal cell are requested to attend meeting on **31st July** 2017 in the Principal Chamber at 11.00am to discuss about Plan of action of the cell.

1.DR.A.A.Desai -	Chairman
2 .Dr.R.J.Powar	Coordinator IQAC
3.Shri.V.V. Patil	Memeber
4. Dr.M.S.Kurani	Member
5.Smt .SS.Khandekar	Member
6.Ms Daneshwari.Kumbar	General Secretary(GS)
7.Ms.Ketaki.Kulkarni	Ladies Representatives(LR)

Agenda of the meeting

1. To discuss plan of action of the cell.
2. Circulation of Notice to the students.
3. Any other matte with the permission of the chair.

Coordinator- IQAC

Co-ordinator, IQAC
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BELAGAVI

Date- 27-07-2017

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STUDENT GRIEVANCES REDRESSAL CELL

NOTICE

All the students of Arts and Commerce and BBA are informed to note that the constitution of a Student Grievances Cell in the college. Students may drop in their written grievances mentioning on the top the main subject like Teaching, Library, Canteen, Hostel facilities or any campus related issues and date.

Please note that this facility is meant to help each other to create good campus environment and not merely to complain and criticise.

Coordinator
IQAC
Co-ordinator, IQAC
R.P.D. College of Arts & Commerce
Belagavi

PRINCIPAL
Principal
Rani Parvati Devi College
BELGAUM

Date: - 2 AUG 2017

R. P. D. COLLEGE BELGAUM.

B.A I

B.Com I

BA I

BA II

BA I

RPD COLLEGE OF ARTS AND COMMERCE BELAGAVI

STUDENT GRIEVANCES REDRESSAL CELL

NOTICE(For Committee Members only)

The following of Student Grievances Redressal cell are requested to attend meeting on **04-11-2017** in Principal chamber at **11am** to discuss the subjects mentioned in the following Agenda.

Dr.R.J.Powar	Coordinator IQAC
Shri.V.V. Patil	Memeber
Dr.M.S.Kurani	Member
Smt .SS.Khandekar	Member
Ms Daneshwari.Kumbar	General Secretary (GS)
Ms.Ketaki.Kulkarni	Ladies Representatives(LR)

AGENDA OF THE MEETING

1.To scrutiny and verify the grievances/suggestions collected from the suggestion Boxes.

2.To Discuss grievances or suggestions received by the students

3.Any other relevant issues.

Coordinator
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Co-ordinator, IQAC
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BELAGAVI

Date: 02-11-2017

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STUDENT GRIEVANCES REDRESSAL CELL

COMMITEE MEETING

The following members of Student Grievances Redressal Cell Student attended the meeting on **4th Novemebr 2017** in Principal Chamber at **11.00am.**

1.DR.A.A.Desai -	Chairman
2 .Dr.R.J.Powar	Coordinator IQAC
3.Shri.V.V. Patil	Memeber
4. Dr.M.S.Kurani	Member
5.Smt .SS.Khandekar	Member
6.Ms Daneshwari.Kumbar	General Secretary(GS)
7.Ms.Ketaki.Kulkarni	Ladies Representatives

Minutes of the Meeting

1. All the Agenda points were discussed.
2. Scrutinised and listed grievances/ suggestions received by the students.
3. Actions taken for certain grievances and others are forwarded to concerned persons for immediate action.

Co-ordinator, IQAC
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STUDENTS GRIEVANCES AND REDRESSAL CELL

(2017-18)

LIST OF GRIEVANCES/SUGGESTIONS

DATE OF SUGGESTION BOX OPENED	GRIEVANCES RECIEVED	ACTION TAKEN
03-11-2017	1.Clean Ladies toilet regularly	Instructed to concerned persons.
	2.Repair CCTV Camera/include more points	Informed to authorities of Management
	3.Provide more books instead of giving only one book at a time on BT card	Discussed with Librarian for the action.
	4.Repair Drinking water tap installed near library	Informed to authorities of Management
	5.Conduct competitive exam coaching classes	Informed to Co-ordinator of Coaching Cell to look into the possibilities

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STUDENT GRIEVANCES REDRESSAL CELL

NOTICE

(For Committee Members only)

The following members of Student Grievances Redressal cell are requested to attend meeting on **16-04-2018** in Principal chamber at **1.00 pm** to discuss the subjects mentioned in the following Agenda.

Dr.R.J.Powar	Coordinator IQAC
Shri.V.V. Patil	Memeber
Dr.M.S.Kurani	Member
Smt .S.S.Khandekar	Member
Ms Daneshwari.Kumbar	General Secretary(GS)
Ms.Ketaki.Kulkarni	Ladies Representatives(LR)

AGENDA OF THE MEETING

1.To scrutiny and verify the grievances/suggestions collected from the suggestion Boxes.

2.To Discuss grievances or suggestions received by the students

3.Any other related issues.

Coordinator
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14-04-2018

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STUDENT GRIEVANCES REDRESSAL CELL

COMMITEE MEETING

The following members of Student Grievances Redressal Cell Student were attended the meeting on **16th April 2018** in Principal Chamber at 1.00pm

1.Dr. A.A.Desai	-	Chairman
2 .Dr.R.J.Powar		Coordinator IQAC
3.Shri.V.V. Patil		Memeber
4. Dr.M.S.Kurani		Member
5.Smt .SS.Khandekar		Member
6.Ms Daneshwari.Kumbar		General Secretary(GS)
7.Ms.Ketaki.Kulkarni		Ladies Representatives(LR)

Minutes of the Meeting

1. Scrutinised, varified and listed the grievances / suggestions received from the students.
2. Actions taken for certain grievances immediately
3. Some suggestions / issues brought into the notice of concerned authorities.

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STUDENTS GRIEVANCES AND REDRESSAL CELL

(2017-18) LIST OF GRIEVANCES/SUGGESTIONS

DATE OF SUGGESTION BOX OPENED	GRIEVANCES RECIEVED	ACTION TAKEN
14-04-2018	1. To teach in Kannada medium	In view of the college having English as medium of instruction , the staff are informed to informally guide in Kannada out of the class.
	2.Improve facilities in Ladies room	Informed to the management authorities for the action
	3.Provide more Kannada medium books in Environmental studies(Compulsory paper)	Informed and discussed with Librarian for the action.
	4. Due to transport problem, permitting the students to enter class little late in the morning lectures.	Informed to the faculty member for considering this request.

COORDINATOR IQAC

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STUDENT GRIEVANCES REDRESSAL CELL

ANNUAL REPORT-2017-18

The students Grievance cell was constituted for the academic year 2017-18 with the following Chairman and members. are the DR.A.A.Desai Principal of the college is a Chairman. Dr.R.J.Powar Coordinator IQAC, Shri.V.V. Patil, Dr.M.S.Kurani ,Smt .SS.Khandekar were Members of the cell. The objectives of the cell is to provide an opportunity to the students to to heard of their grievances and encouraging the students to express their grievances/problems freely and frankly without any fear of being victimized and to provide relief and solution to the students problems with regard to academic as well as non-academic matters.

The members of the committee met on **31st July 2017** to discuss about plan of action of the cell for the academic year **2017-18.** The committee members were decided to inspect the conditions of the suggestion boxes which have been installed in Gotage vidya Bhavan, one in the college library and one in the corridor of the college office .

The committee members also met on **4th Novemebr 2017 and 16th April 2018** in order to discuss about suggestions or grievances dropped by the students regarding academic and non academic matters. The committee has noted the grievances received by the students and decided to take necessary steps in order to implement the necessary changes and solved the relevant issues/problems and few grievances were forwarded to concerned sections and authorities of the management to attend the problems. The committee strictly followed the plan of action to achieve the aims and objectives of the students Grievances and Redressal cell.

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